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Office of the Telecommunications Authority
29/F., Wu Chung House
213 Queen's Road Central,
Wanchai, Hong Kong

To whom it may concern

Subject: Consultation paper on the Licensing of Mobile Services on Expiry of Existing Licenses for Second Generation Mobile Services

Our company is one of the current users of CDMA service. We are using CDMA for our regional staff to conduct business in Korea and Japan. Although there is only one service provider for CDMA service in Hong Kong, they are working very well and from the customer perspective, we are very satisfied with their service level in technology, quality, responsiveness as well as cost-effectiveness.

Furthermore we have concerns regarding the short notice given for withdrawal of the CDMA license. The concern is based on the fact that network roll-out and roaming arrangements need significant time and hence possible disruption of service between withdrawal of license and the new licensee introducing the new service might cause critical business impact and inconvenience to our CDMA users.

Although it is common belief that monopoly situation will result inefficiency, we do not find this apply for the current CDMA service while the service provider really does an excellent job in serving the customers including us.

Sincerely,
For and on behalf of
Hewlett-Packard HK SAR Ltd.

Peter Yeung
Managing Director